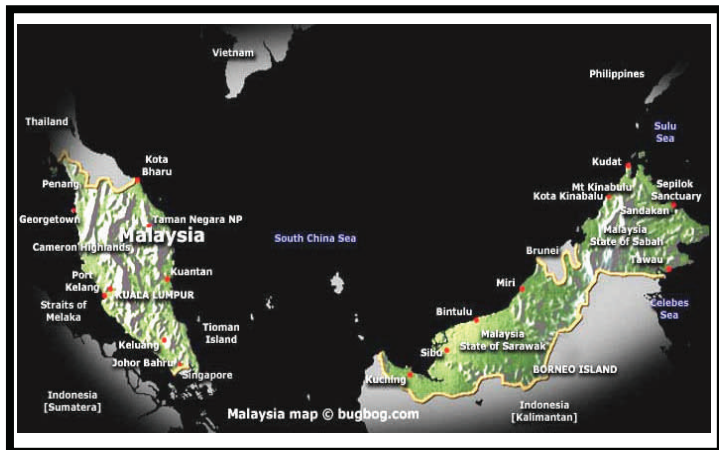


**A Little Knowledge About Malaysia**

Malaysia is located right in the heart of Southeast Asia, separated by the South China Sea into the Peninsular Malaysia (to the west) and Sabah, Sarawak (to the east), with total land mass of 330,433km (127,000sq.miles).



With a population of over 25 million, Malaysia is a multiracial country, comprising mainly a delightful fusion of three of Asia's oldest civilizations – Malay, Chinese and Indian. It is also a potpourri enriched with the indigenous traditions of the Kadazan Dusuns, Ibans and other ethnic communities of Sabah and Sarawak.

*Bahasa Malaysia* (Malaysian Language) is the national language but English is also widely used. The ethnic groups speak various languages and dialects including Cantonese, Hok-kien, Mandarin, Tamil and Hindi. Islam is the official religion but other religions are practiced freely.





Located near the equator, Malaysia is endowed with a tropical climate with heavy rainfall and a moderate temperature all year round. Experience the country's alluring wonders – colourful festivals, breathtaking skyscrapers, charming heritage buildings, enchanting islands and beaches as well as million-year-old rainforests with their fascinating flora and fauna. Marvel at the range of shopping delights and tempt your palate with mouthwatering delicacies. Bursting with colour, pulsating with life, Malaysia awaits you!

The unit of currency is the Malaysian Ringgit (RM). Foreign currencies can be converted at banks and moneychangers.

**Saying it in Malay**

English	Malay
One	Satu
Two	Dua
Three	Tiga
Four	Empat
Five	Lima
Six	Enam
Seven	Tujuh
Eight	Lapan
Nine	Sembilan
Ten	Sepuluh

**Just-for-laughs**

**Protective husband**

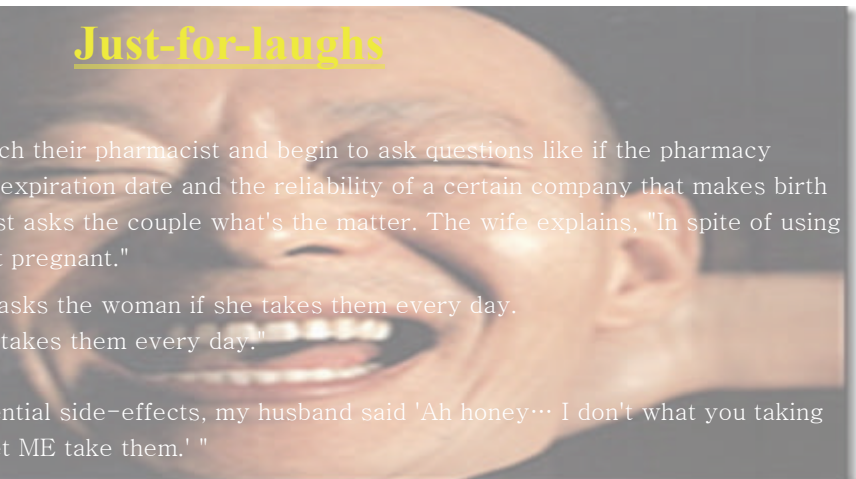
A woman and her husband approach their pharmacist and begin to ask questions like if the pharmacy checks for medications past their expiration date and the reliability of a certain company that makes birth control pills. Finally the pharmacist asks the couple what's the matter. The wife explains, "In spite of using birth control pills I continue to get pregnant."

The pharmacist is astounded and asks the woman if she takes them every day.

The woman replies, "My husband takes them every day."

"What?" the pharmacist croaks.

"Yep. After we read all those potential side-effects, my husband said 'Ah honey... I don't what you taking that stuff... It's too dangerous... let ME take them.' "



Welcome Good morning Good afternoon Good evening Goodbye Thank you Excuse me How much is this? How are you? Fine, thank you.	Selamat datang Selamat pagi Selamat tengah hari Selamat petang Selamat tinggal Terima kasih Maafkan saya Berapa harga ini? Apa khabar? Khabar baik
Food Drink Chicken Meat Vegetables Fish Egg White rice	Makanan Minuman Ayam Daging Sayur Ikan Telur Nasi putih

# Penang

Penang, an island state located in the north west of Peninsular Malaysia, was founded in 1786 by Captain Francis Light of the British East India Company. Besides being a cultural melting pot and the oldest British Straits Settlement, Penang is one of the most scenic tropical islands in this part of the world.

The historical heart of Penang, Georgetown, was where ships refueled and served as a centre for the spice trade as well as tea and cotton from China and India. Today, being one of the "most livable" cities in the world, Georgetown has been declared a World Heritage site by UNESCO. While maintaining the island's alluring beaches and old-world charm of yesteryears, Penang boasts a highly industrialized state with excellent workforce and high-tech manufacturing plants owned by multinational corporations.

# 10 Tips For Easy Cross-Cultural Encounters – Improve your Cross-Cultural Communication

Ever found yourself having a difficult time conversing with an individual who can hardly speak English? Here are some simple steps you could take to get your message across loud and clear.

## **Slow down.**

Even though you have a PhD in the English Language, it doesn't mean everyone else does. Speak slowly, clearly, and make sure your pronunciation is understandable.

## **Separate questions.**

Avoid double questions like "Would you like to carry on or do you want me to stop here?" In intercultural communication, the listener would understand only either the first or the second question. You should let the listener answer one question at a time.

## **Avoid negative questions.**

Using negative questions has caused many cross cultural communication problems. In English, "yes" is affirmative and "no" is negative. In other cultures, "yes" or "no" may just refer to whether the questioner is right or wrong. For example, the answer to "Are you not coming?" may be "yes", as in "Yes, I'm not coming."

## **Take turns to speak.**

Communication between different cultures is enhanced if the participants take turns to talk, make a point and listen to the response.

## **Write it down if you are unsure.**

The other person would understand better. For example, if you can't pronounce the name of a certain road, writing it down and showing it to a local would improve understanding.

## **Be supportive.**

Encouraging others who are weak in English to speak the language and making them comfortable would make them confident and increase their trust in you.

## **Check what you meant.**

Sometimes what you have said may be taken differently by the other party. Actively listen by verifying what you have said. Ask them to summarize your point.

## **Avoid using slang.**

Even the most well travelled person cannot store all the slangs and idioms of every culture. The meaning may be lost when the slang is not understood.

## **Watch your humour.**

When using humour, think whether it will be understood in another's culture. In some cultures, professionalism and protocol need to be observed.

## **Maintain your etiquette.**

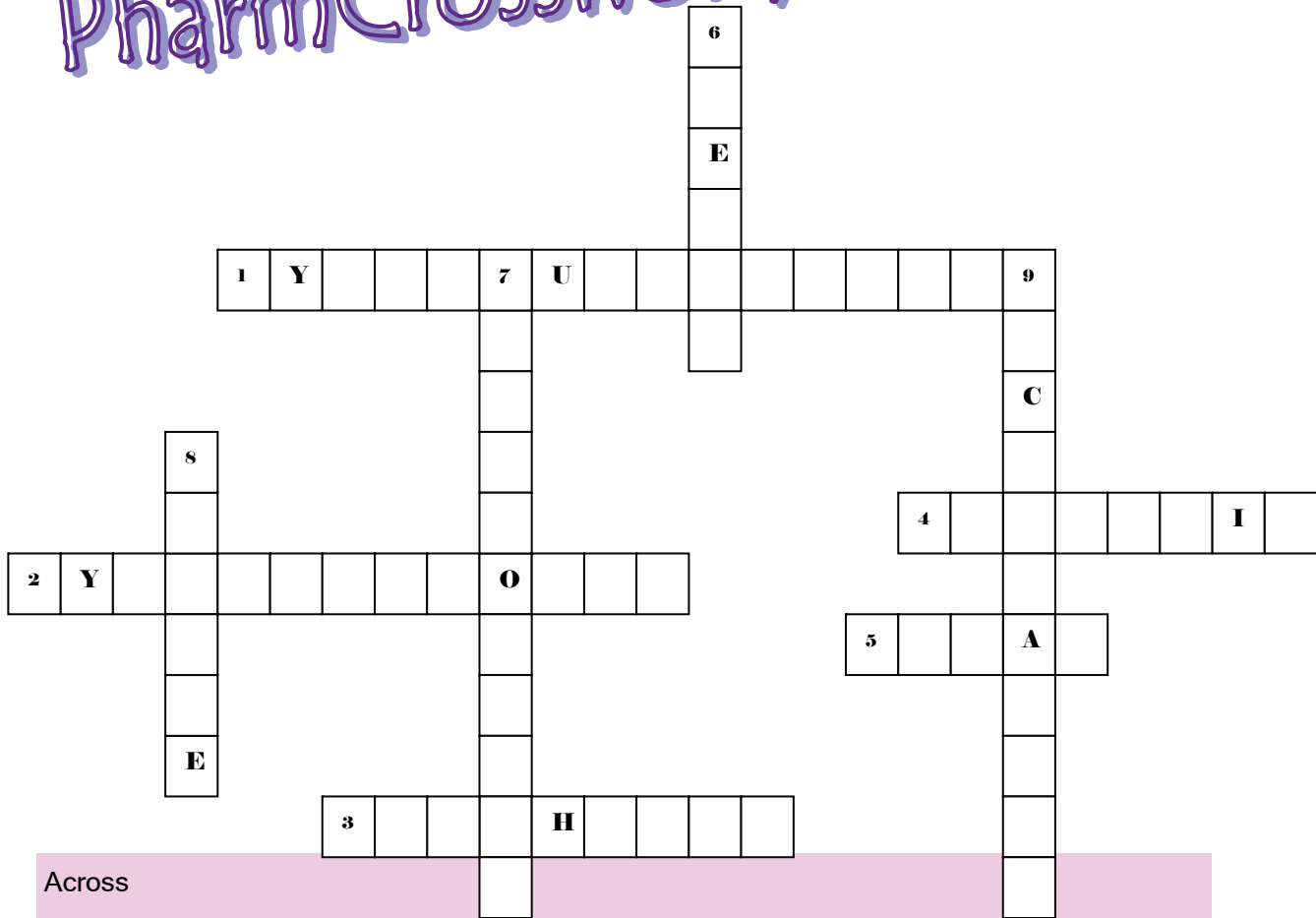
Many cultures have their own etiquette when communicating. In Malaysia, you should always greet your elders and your seniors as a sign of respect.



With these tips in mind, you would not have any trouble communicating with people of other cultures wherever you go. So, go out there and make new friends!

Source: <http://www.1to4.com>

# PharmCrosswords



Across

1. Bone marrow suppression
2. Infection of the larval form of *Taenia solium*, usually affects the brain
3. Purgative; laxative
4. Baldness
5. Pertaining to kidney

Down

1. Fungal disease of the hair in which white or black nodules of fungi form on the shafts
2. Any disease of the spleen
3. Sterile thread used in sewing tissue together
4. An agent used in treatment of tapeworm infestation

Answers:  
 1. myelosuppression  
 2. cysticercosis  
 3. cathartic  
 4. alopecia  
 5. renal  
 6. piedra  
 7. splenopathy  
 8. suture  
 9. niclosamide

**(Announcement)**

(Announcement)

(Announcement)

**NEXT ISSUE**

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**Cool Places in Malaysia**

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**5 Tips to make a good first impression**

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