



# The Landmark of Penang

## KOMTAR

The KOMTAR Tower (Malay: *Kompleks Tun Abdul Razak*) is located in the heart of George Town, Penang. This 65-storey building is a 12-sided geometric block that rests on a podium. The construction of the skyscraper started on the 1<sup>st</sup> of January 1974 and is currently Penang's tallest building and the sixth tallest building in Malaysia.

It brings together the Local, State and Federal Government departments under one roof. Hence, all public dealing with the Government agencies can be handled at this one-stop service centre. Together with the commercial content avail-

able there, KOMTAR is described as a "city within a city", as most of the needs of the people can be found in the complex!

If you have a chance to visit the KOMTAR Tower, go to the 55<sup>th</sup> floor as it offers a panoramic view of the city of Georgetown. On a clear sunny day, you can even see all the way to a stunning vista of Gunung Jerai in Kedah!

Its fame as the most famous landmark of Penang island has made KOMTAR a meeting point for all sorts, for people from all walks of life.

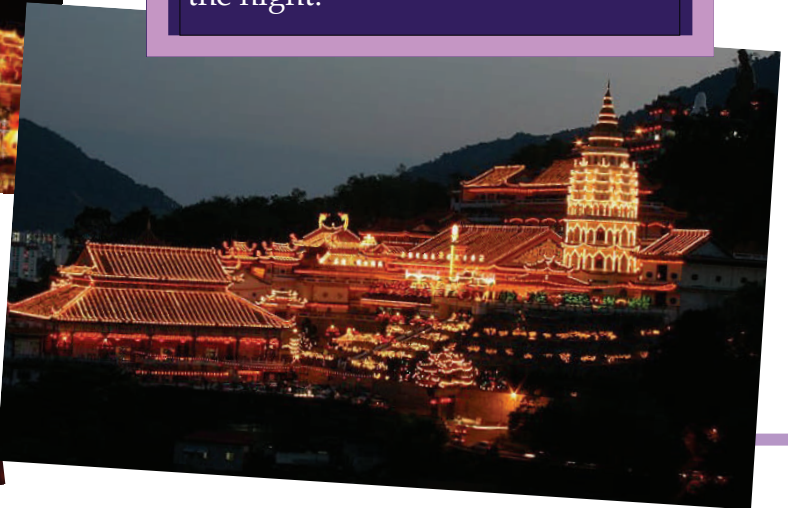


# Kek Lok Si – The Temple of Supreme Bliss

The main attraction of the Kek Lok Si Temple is of course the impressive and striking Pagoda of Rama VI which was completed in 1930. Towering over one hundred feet and seven stories high, the Pagoda is currently the largest of its kind in Malaysia.



During the Chinese Lunar New Year, the whole temple is filled with beautiful lanterns that light up the hills as if you are in a “city of lights” that comes alive during the night.





**Kuan Yin Statue**



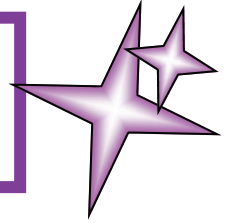
**Gardens at the hill top**

In the Kek Lok Si Temple grounds, you can find beautiful gardens and sacred ponds. One of the famous ones will be “The Liberation Pond”. The latest additions to the temple complex include the refurbishment of the huge 30.2m bronze statue of the Greatly Compassionate & Sagely Kuan Yin Avalokitesvara, the completion of the Guan Tong Great Hall, the Aghast Hall and the installation of an “Incline Lift” to the statue of Kuan Yin.



**Liberation Pond**

## 10 Tips For Easy Cross-Cultural Encounters – Improve your Cross-Cultural Communication



Ever found yourself having a difficult time conversing with an individual who can hardly speak English? Here are some simple steps you could take to get your message across loud and clear.

**1. Slow down.**

Even though you have a PhD in the English Language, it doesn't mean everyone else does. Speak slowly, clearly, and make sure your pronunciation is clear.

**2. Separate questions.**

Avoid double questions like "Would you like to carry on or do you want me to stop here?" In intercultural communication, the listener would understand only either the first or the second question. You should let the listener answer one question at a time.

**3. Avoid negative questions.**

Using negative questions has caused many cross cultural communication problems. In English, "yes" is affirmative and "no" is negative. In other cultures, "yes" or "no" may just refer to whether the questioner is right or wrong. For example, the answer to "Are you not coming?" may be "yes", as in "Yes, I'm not coming."

**4. Take turns to speak.**

Communication between different cultures is enhanced if the participants take turns to talk, make a point and listen to the response.

**5. Write it down if you are unsure.**

The other person would understand better. For example, if you can't pronounce the name of a certain road, writing it down and showing it to a local would improve understanding.

**6. Be supportive.**

Encouraging others who are weak in English to speak the language and making them comfortable would make them confident and increase their trust in you.

**7. Check what you meant.**

Sometimes what you have said may be taken differently by the other party. Actively listen by verifying what you have said. Ask them to summarize your point.

**8. Avoid using slang.**

Even the most well travelled person cannot store all the slangs and idioms of every culture. The meaning may be lost when the slang is not understood.

**9. Watch your humour.**

When using humour, think whether it will be understood in another's culture. In some cultures, professionalism and protocol need to be observed.

**10. Maintain your etiquette.**

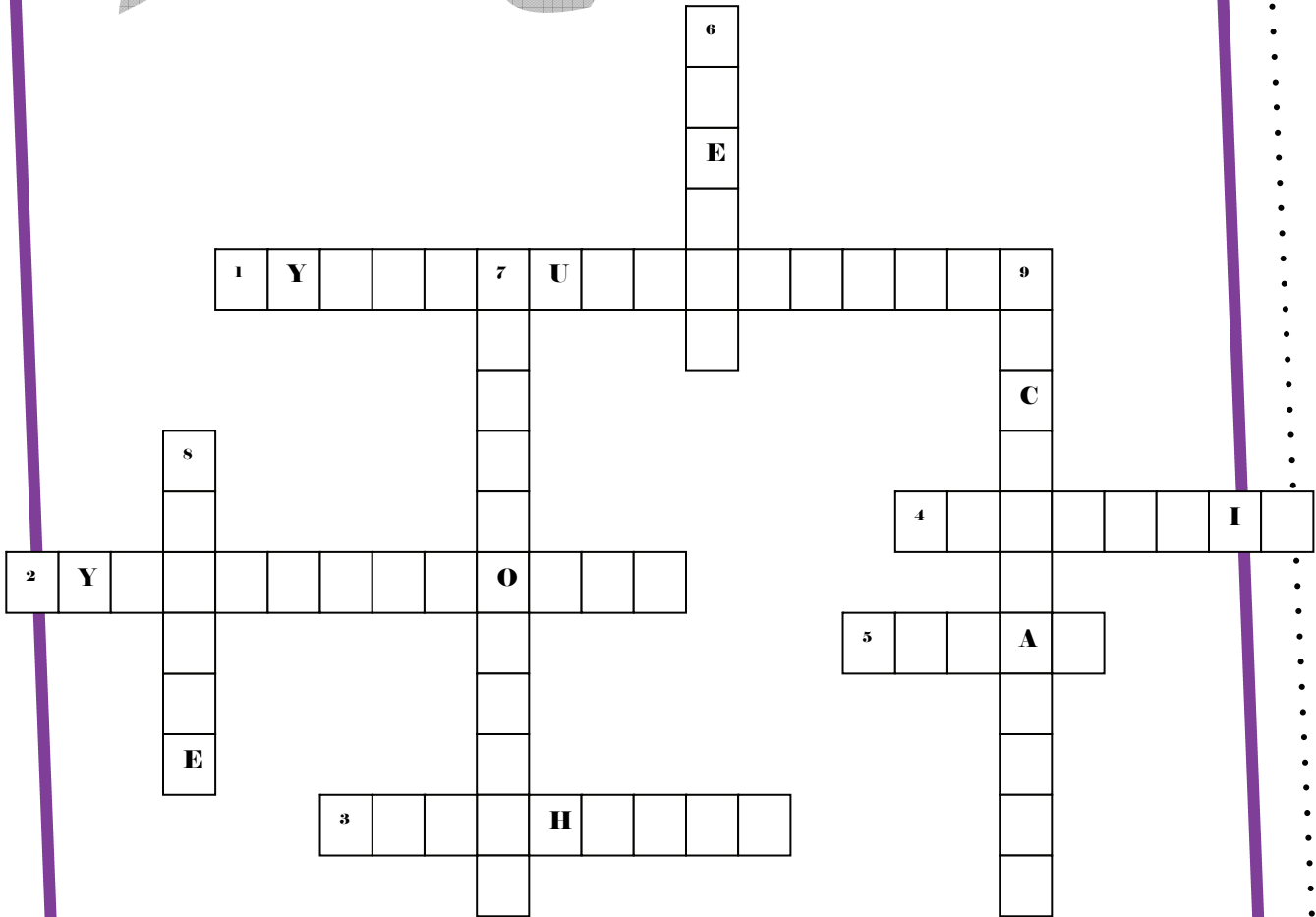
Many cultures have their own etiquette when communicating. In Malaysia, you should always greet your elders and your seniors as a sign of respect.

With these tips in mind, you would not have any trouble communicating with people of other cultures wherever you go. So, go out there and make new friends now!

Source: <http://www.lto4.com>



# Pharm Crosswords



**Across**

1. Bone marrow suppression
2. Infection of the larval form of *Taenia solium*, usually affects the brain
3. Purgative; laxative
4. Baldness
5. Pertaining to kidney

**Down**

6. Fungal disease of the hair in which white or black nodules of fungi form on the shafts
7. Any disease of the spleen
8. Sterile thread used in sewing tissue together
9. An agent used in treatment of tapeworm infestation

Answers:  
 1. myelosuppression  
 2. cysticercosis  
 3. cathartic  
 4. alopecia  
 5. renal  
 6. piedra  
 7. splenopathy  
 8. suture  
 9. niclosamide

# JUST-FOR-LAUGHS



## **Protective husband**

A woman and her husband approach their pharmacist and begin to ask questions like if the pharmacy checks for medications past their expiration date and the reliability of a certain company that makes birth control pills. Finally the pharmacist asks the couple what's the matter. The wife explains, "In spite of using birth control pills I continue to get pregnant."

The pharmacist is astounded and asks the woman if she takes them every day.

The woman replies, "My husband takes them every day."

"What?" the pharmacist croaks.

"Yep. After we read all those potential side-effects, my husband said 'Ah honey... I don't want you taking that stuff... It's too dangerous... let ME take them.' "

**(Announcement)**

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**NEXT ISSUE**

**Batu Ferringhi, Penang's Favourite Beach**

**Penang Laksa, A delight to savour**



**5 Tips to make a good first impression**